



## TRANSITIONING AND LEADING THE TEAM BACK TO "BANKING"

May 19, 2020

8:45 a.m. - 12:00 p.m.

Hopefully soon the COVID-19 quarantine will be lifted. What was normal has also changed. This session will focus on what to expect, how to lead the teams through this next change process and how to re-engage the team into the new normal.

### LED BY

Dianne Barton and Trina McCoy of Performance Solutions, inc. (PSi), a training and consulting company that specializes in providing solutions to the key challenges facing banks in attracting and building relationships with customers. PSi's training programs are designed to "close the gap" between the banks' needs and employees' skills. Her trademark "real world" scenarios give participants insight into the practical application of new skills and knowledge.

### WHO SHOULD ATTEND

- Senior Management
- Managers
- Supervisors
- Team Leaders

### WHERE

Comfort of your desk—One connection for your bank means training opportunities for multiple employees

## REGISTRATION FEES

### ABA Members:

Registration Price: \$170 for first connection; \$50 for each additional connection

### Non-Members:

Registration Price: \$340 for first connection; \$50 for each additional connection

**Note:** Please contact Kami Coleman at [kami.coleman@arkbankers.org](mailto:kami.coleman@arkbankers.org) for additional connection registrations.

Each site license entitles you to one phone and one Internet connection at one location. An unlimited number of your employees may attend at that location. You must provide an e-mail address in order to receive webinar instructions.

## CANCELLATION

Full registration fees will be refunded if a cancellation is received before May 5. No refunds will be given for cancellations made after May 5. All cancellations must be submitted in written format prior to the event.

## VIRTUAL LIVE FORMAT

Attendees will need Internet access and a standard web browser to join this video and web conferencing. They will receive an email with a link to join the virtual meeting, handouts, and any addition information a few days before the Forum.

The "Virtual Live" training day will be:

8:45 a.m. - 9:00 a.m.      Log In and Registration  
9:00 a.m. - 12:00 p.m.      Virtual Training Session

You do not need your own Zoom account. You will use the link, meeting ID and password we provide.

- You can log in on a desktop computer, laptop or download the Zoom app on your smart device.
- Internet access
- Audio on computer or a phone line

# Arkansas Bankers Association Professional Development Department

1220 West Third Street | Little Rock, Arkansas 72201 | (501) 376-3741 | [www.arkbankers.org](http://www.arkbankers.org)

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### REGISTRATION INFORMATION

Registrant #1 Name \_\_\_\_\_

Title \_\_\_\_\_

Email \_\_\_\_\_

Registrant #2 Name \_\_\_\_\_

Title \_\_\_\_\_

Email \_\_\_\_\_

Registrant #3 Name \_\_\_\_\_

Title \_\_\_\_\_

Email \_\_\_\_\_

Bank/Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Billing Contact \_\_\_\_\_

Phone \_\_\_\_\_

### PAYMENT INFORMATION

Charge my:     Mastercard        Visa   
                   American Express        Discover 

Account Number \_\_\_\_\_

Name on Card \_\_\_\_\_

Expiration Date \_\_\_\_\_ CSC Number \_\_\_\_\_

(3-digit security code on back of your card)

**If you would prefer to give us your credit card information over the phone, please call the ABA Professional Development Department at (501) 376-3741. Please do not email credit card information.**

**Note: Non-Members must pay with credit card or check prior to the event.**

**Email:** kami.coleman@arkbankers.org

**Fax:** (501) 376-9243

**Mail:** Check Payable to  
Arkansas Bankers Association  
Professional Development Department  
1220 West Third Street  
Little Rock, AR 72201

#### ABA USE ONLY:

**Registered:** \_\_\_\_\_

**Amount:** \_\_\_\_\_

**Received:** \_\_\_\_\_